

Terms and Conditions of service



1. Dog training

Beau's pack will provide regular access to top quality dog training, including support via text.

A) Payment of fees

Beau's pack will invoice the customer with the monthly invoice. This must be paid before the date listed on the invoice.

B) Late payment

Late payment fees will apply if the invoice is not paid within the 14 days specified. Late payment fees amount to 10% of the invoice every day that the invoice is late.

C) Missed sessions

A customer must cancel a session with 7 calendar days notice in order to be issued a credit. Credited sessions must be rebooked within 90 days. In exceptional circumstances a credit may be given for shorter cancellations, but this is at the discretion of the business. If the business cancels a session a refund will be issued against the next invoice.

D) Termination of services

This agreement may be ended by mutual consent at any time for one-off services.

Where contractual obligations are not upheld the business may terminate service with immediate effect

1 months notice must be given to terminate a repeating service.

E) Duration of a repeating service

It is expected that a repeating service will continue monthly until Termination has been agreed. Frequency of sessions is at discretion of the customer and the business.

F) Attendance of sessions

The named customer must attend the sessions paid for, and session credits may not be passed over to another client.

G) Changes

Any changes to the terms of this agreement must be confirmed in writing and signed and dated by the customer and business.

2. Behavioural modification

Beau's pack will provide access to top quality behavioural sessions, at the frequency which you desire. Follow up support is available via zoom, and via text.

A) Payment of fees

Beau's pack will invoice the customer with the sessions that have been agreed. This must be paid before the date listed on the invoice.

B) Late payment

Late payment fees will apply if the invoice is not paid within the 14 days specified. Late payment fees amount to 10% of the invoice every day that the invoice is late.

C) Missed sessions

A customer must cancel a lesson with 7 calendar days notice in order for the session to be rescheduled

D) Cancellation of service

This agreement may be ended by mutual consent at any time for one-off services

If the customer wishes to cancel the service prior to the first consultation 14 days notice must be provided, unless under exceptional circumstances. A full refund will then be given.

If a customer cancels the service with 7 days notice then a 50% refund will be given.

If a customer cancels the service with less than 7 days notice then no refund shall be awarded.

Beyond the initial session the customer must provide 1 months notice to terminate repeating services.

E) Duration of a repeating service

It is expected that a repeating service will continue regularly until Termination has been agreed. Frequency is to be decided per session.

F) Attendance of sessions

The named customer must attend the sessions paid for.

G) Changes

Any changes to the terms of this agreement must be confirmed in writing and signed and dated by the customer and business.

3. Canicross, Agility and Conditioning - Group

Beau's pack will provide regular access to top quality group sessions.

A) Payment of fees

Beau's pack class bookings are payed through our website and will be charged at time of booking. A class must be booked prior to attendance.

B) Liability

Beau's Pack hold no liability for injury that may occur to you or your dog during these sessions.

C) Changes

Any changes to the terms of this agreement must be confirmed in writing and signed and dated by the customer and business.

4. Canicross, Agility and Conditioning – 1:1

Beau's pack will provide regular access to top quality 1:1 sessions.

A) Payment of fees

Beau's pack will invoice the customer prior to the first session with the sessions that have been agreed. This must be paid before the date listed on the invoice.

B) Late payment

Late payment fees will apply if the invoice is not paid within the 14 days specified. Late payment fees amount to 10% of the invoice every day that the invoice is late.

C) Missed sessions

A customer must cancel a session with 7 calendar days notice in order to be issued a credit. Credited sessions must be rebooked within 90 days. In exceptional circumstances a credit may be given for shorter cancelations, but this is at the discretion of the business. If the business cancels a session a refund will be issued against the next invoice.

D) Cancellation of service

This agreement may be ended by mutual consent at any time for one-off services

1 months notice must be provided to terminate repeating services

E) Duration of a repeating service

It is expected that the service will continue regularly until Termination has been agreed. Frequency is to be decided by the customer and the business.

F) Attendance of sessions

The named customer must attend the sessions paid for.

G) Liability

Beau's Pack hold no liability for injury that may occur to you or your dog during these sessions.

H) Changes

Any changes to the terms of this agreement must be confirmed in writing and signed and dated by the customer and business.

5. Governing law and jurisdiction

This agreement shall be subject to the laws of the jurisdiction of the location of the services, and the customer agrees that any dispute relating to the subject matter of this agreement shall be subject to the exclusive jurisdiction of the courts of that jurisdiction.